

2604732 - 190: Deduction certificate for 2017 has unsupported font styles

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|----------------|---------------------------------|-----------------|------------------------------|
| Version | 3 | Type | SAP Note |
| Language | Inglés | Master Language | Inglés |
| Priority | Correction with medium priority | Category | Correction of legal function |
| Release Status | Released for Customer | Released On | 21.02.2018 |
| Component | PY-ES (Spain) | | |

Please find the original document at <https://launchpad.support.sap.com/#/notes/2604732>

Symptom

When trying to visualize the Certificado de retenciones (HR_ES_I190_0034) Adobe PDF Form for fiscal year 2017, the system shows the following error message:

"Para que esta página se pueda mostrar correctamente, se necesita un paquete de fuentes."

Other Terms

&190 - PC00_M04_C190 (for more information, see SAP Note [1071282](#) - CONSULT: List of tags for Spain notes)

Reason and Prerequisites

This issue is a side effect caused by the solution delivered by SAP Note [2590056](#) - 190: Deduction certificate update for fiscal year 2017.

You have to apply SAP Note [2590056](#) - 190: Deduction certificate update for fiscal year 2017 as prerequisite.

Good to know: when you install an SAP Note, some prerequisites might be required. The prerequisites are SAP Notes that were already released and that change the same context of the current SAP Note. So, even if these prerequisites are not necessarily related to the symptom of the current SAP Note, you should implement them due to technical reasons.

The following Support Package level is the minimum prerequisite:

| Release | Support Package |
|---------|-----------------|
| 6.08 | HR SP 31 |
| 6.04 | HR SP A3 |
| 6.00 | HR SP D7 |

(For more information, click "HR Support Packages Schedule" in support.sap.com/maintenance-schedule)

Solution

From now on, the Certificado de retenciones Adobe PDF Form for fiscal year 2017 will only use standard font packages.

Good to know: during the piloting phase, this SAP Note may be updated and versioned depending on feedback from pilot customers. After this SAP Note changes to status Released for Customer, it will not be changed anymore, unless there is a very specific situation that demands changes. In this case, a reason for the change will be specified in the SAP Note.

| Version | Date | Reason |
|---------|-------------------|-----------------------|
| 3 | February 21, 2018 | Released for customer |

As a general rule, SAP recommends that you install a solution by applying a Support Package. However, if you need to install the solution earlier, proceed as follows:

1. Apply the manual implementation steps.

You can find more information about the Note Assistant in SAP Service Marketplace, under [SAP Note Assistant](#).

Manual Activities

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| |
| SAP_HRCES |
| 600 SAPK-600D7INSAPHRCES - SAPK-600F7INSAPHRCES |
| 604 SAPK-604A3INSAPHRCES - SAPK-604C3INSAPHRCES |
| 608 SAPK-60831INSAPHRCES - SAPK-60851INSAPHRCES |
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```

Follow implementation steps from the attached document
"Manual_implem_note_2604732.pdf"

Software Components

| Software Component | Release |
|--------------------|-----------|
| SAP_HRCES | 600 - 600 |
| SAP_HRCES | 604 - 604 |
| SAP_HRCES | 608 - 608 |

Other Components

| Component | Descripción |
|--------------|-------------|
| PA-PA-ES | Spain |
| XX-CSC-ES-PY | Payroll |

Support Package

| Software Component | Release | Support Package |
|--------------------|---------|----------------------|
| SAP_HRCES | 600 | SAPK-600F8INSAPHRCES |
| SAP_HRCES | 604 | SAPK-604C4INSAPHRCES |
| SAP_HRCES | 608 | SAPK-60852INSAPHRCES |

Dieses Dokument beseitigt Nebeneffekte

| SAP-Hinweis/KBA | Titel |
|-----------------|--|
| 2590056 | 190: Deduction certificate update for fiscal year 2017 |

Dieses Dokument referenziert auf

| SAP-Hinweis/KBA | Titel |
|-----------------|--|
| 2590056 | 190: Deduction certificate update for fiscal year 2017 |
| 167718 | CONSULT.: HRMS Espa&#x00F1;a - Novedades |
| 1071282 | CONSULT: List of tags for Spain notes. |

Anlagen

| Dateiname | Dateigröße | MIME-Typ |
|-----------|------------|----------|
| | | |

| | | |
|---------------------------------|-----|-----------------|
| HR_ES_DEDUC_CERT_2017_FORMS.zip | 410 | application/zip |
| Manual_implem_note_2604732.pdf | 24 | application/pdf |

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